

Raffle rules for your reassurance

The St Richard's Hospice Worcester Stands Tall Raffle is licensed by the Gambling Commission under the Gambling Act 2005 (www.gamblingcommission.gov.uk). Responsible Person: June Patel Chief Executive of St Richard's Hospice (SRH). St Richard's Hospice registered office: Wildwood drive, Worcester, WR5 2QT, registered charity number 515668.

All profits from the SRH grand raffle are used to fund the work of St Richard's Hospice.

Terms and conditions of Lottery participation:

1. By purchasing an entry you agree to these terms and conditions. Any entry not complying with these terms and conditions will be invalid. SRH decisions pursuant to these terms and conditions shall be final and binding. Full terms and conditions are available via the SRH website www.strichards.org.uk/grandaffle
2. You represent and agree that:
 - a. You are 16 years of age or over.
 - b. You are a resident of the United Kingdom.
 - c. You will not buy or purport to buy an entry in this raffle on behalf of anybody under the age of 16.
 - d. You will provide accurate entry information, including your name and personal address
3. You agree that you shall not be entitled to receive any prize if you are unable to substantiate to the Promoter your representations under paragraph 2.
4. Entry is open to all residents of the UK (including SRH volunteers and staff members) but excludes: SRH chief executive June Patel.
5. Entry costs £1 per ticket, payable in advance, by one of the methods permitted within the entry form. Entries may not be sold to or by anyone under 16 years of age. Each ticket represents one entry only.
6. SRH is not liable for any lost, stolen, delayed, incomplete or illegible entries, or entries that reach us after the closing date, or for any delay in bank payments. Proof of posting is not proof of delivery.
7. SRH may (without giving any reason or notice, at its absolute discretion) decline to accept an entry.
8. The draw is conducted on Friday 30th March 2018. The closing date for entries will be Friday 23rd March 2018. The draw takes place at St Richard's Hospice, Wildwood drive, Worcester, WR5 2QT. All tickets will be put into a container and picked out by independents. The results of the draw are final.

9. Winners will be notified by telephone or in writing as soon as possible after the draw. A list of winners will be made available within 14 days of the draw at www.strichards.org.uk/grandraffle or in print on request by calling SRH fundraising department on 01905 763963, unless there are delays in contacting the winners, in which case the list will be made available as soon as the winners' names are finalised. There are no alternatives to any prize.

10. Winners will be asked to take part in reasonable post event publicity.

11. SRH Complaints and Disputes Procedure forms part of the SRH raffle Policy and Procedures document, which is available via the SRH website www.strichards.org.uk/grandraffle and which will be made available to customers upon request by calling our fundraising team on 01905 763963 or by writing to Fundraising at SRH at the address above.

12. SRH would like you to gamble responsibly. If you'd like to be excluded from future SRH raffle communications for a specific period of time due to a gambling addiction, please contact our fundraising team to be sent a Self-Exclusion form on 01905 763963 or via email at kjohns@strichards.org.uk

13. If you feel you have a problem with gambling, please call the Gamcare National Helpline on 0808 8020 133 or visit their website at www.gamcare.co.uk.

14. The winners contract in respect of the non-cash prizes is directly with the supplier of the prize, and SRH shall not be liable for any loss or damage whatsoever suffered (including, but not limited to, direct, indirect and/or consequential loss) or personal injury suffered or sustained in connection with the prize or any part of it. There may be certain conditions attached to some prizes. Suppliers or manufacturers of prize brands are not sponsors of this raffle or involved in any arrangements relating to this raffle.

15. Events outside SRH control could result in a non-cash prize being replaced by cash or a similar prize of equivalent market value.

If you feel you have a problem with gambling, visit www.gambleaware.org.uk or call the GamCare National Helpline on 0808 8020 133.