



Community Volunteer

About the role

The Community Volunteer Service provides important support for people accessing palliative care or bereavement support through St Richard's Hospice. Volunteers support a small number of clients, and attend a bi-monthly supervision group.



What will you do in this role?

- Befriending and companionship for clients
- Light housekeeping, shopping, dog walking, and local outings such as to a café
- Carer respite visits
- Attend a bi-monthly supervision session
- Attend half-yearly meetings which include information relevant to your role
- Keep contemporaneous reports in line with St Richard's policy

What are the qualities needed for this role?

- Compassionate, committed, caring, empathetic, friendly and approachable
- A good communicator who has excellent listening skills
- Self-awareness and an ability to maintain boundaries
- Good time keeping
- Open to learning and developing new skills
- Inclusive and non-judgemental
- An ability to maintain confidentiality
- Knowledge of hospice services
- Understanding of safeguarding issues

What experience would be helpful for this role?

- Experience of caring for and supporting people
- Experience of working with people who are struggling emotionally
- Experience of working with patients, families, and bereaved people



About St Richard's Hospice

St Richard's cares for adults with a serious progressive illness, improving their quality of life from diagnosis, during treatment and to their last days. And, we support their loved ones.

Volunteering at St Richard's Hospice

We offer a comprehensive onboarding process including an induction day and role specific training sessions. People who regularly volunteer at the hospice are subject to a Disclosure and Barring Service (DBS) check.

Our promise to you

- To be part of a team and make a difference to patients and their loved ones
- Support and guidance from our staff
- To gain new skills and work experience while building your confidence
- Invitations to social events and the chance to meet other volunteers and staff
- Opportunity to feedback about your volunteering experience
- A flexible approach to volunteering
- Reimbursement of out of pocket travel related expenses
- Regular communication and updates about the hospice

Your promise to us


- Complete annual mandatory training
- Complete Communicating Effectively in the Palliative Care Setting course (one day)
- Act in line with our shared values: caring, compassionate, committed and professional
- Maintain confidentiality
- Complete Community Volunteering Handbook training (two hours)
- Follow St Richard's policies and procedures
- Complete your agreed volunteer shifts
- Be a positive representative of St Richard's and an ambassador of our work

We are hugely grateful to our volunteers who help us continue to care for patients and loved ones. Thank you for your interest in volunteering with us.



Contact us

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