



Café Volunteer

About the role

This busy, varied and fun role will see volunteers join the friendly and supportive team at Café Snowdrops.

The café is based by the book section upstairs at our department store in St Swithin's Street, Worcester.

No previous barista or café experience is needed, as training will be provided.

We ask volunteers to give two hours, or more if they can, once a week or once a fortnight.

What will you do in this role?

- Customer service and taking orders through the till
- Making and serving a range of hot drinks
- Clearing tables, helping to keep the café looking clean and inviting
- Washing up in our kitchen area
- Occasional food preparation

What are the qualities needed for this role?

- Friendly and approachable
- Flexible and open to getting stuck in with a range of tasks
- Able to keep calm during busy periods
- Willing to learn new skills or to build on existing knowledge



About St Richard's Hospice

St Richard's cares for adults with a serious progressive illness, improving their quality of life from diagnosis, during treatment and to their last days. And, we support their loved ones.

Volunteering at St Richard's Hospice

We offer a comprehensive onboarding process including an induction day and role specific training sessions. People who regularly volunteer at the hospice are subject to a Disclosure and Barring Service (DBS) check.

Our promise to you

- To be part of a team and make a difference to patients and their loved ones
- Support and guidance from our staff
- To gain new skills and work experience while building your confidence
- Invitations to social events and the chance to meet other volunteers and staff
- Opportunity to feedback about your volunteering experience
- A flexible approach to volunteering
- Reimbursement of out of pocket travel related expenses
- Regular communication and updates about the hospice

Your promise to us

- Complete annual mandatory training
- Act in line with our shared values: caring, compassionate, committed and professional
- Maintain confidentiality
- Follow St Richard's policies and procedures
- Complete your agreed volunteer shifts
- Be a positive representative of St Richard's and an ambassador of our work

We are hugely grateful to our volunteers who help us continue to care for patients and loved ones. Thank you for your interest in volunteering with us.



Contact us

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