



The Green Café Volunteer

About the role

This role is based in the café in The Green, a beautiful social and dining space at the heart of the hospice.

The Green is a place to meet, to relax, to be supported, and to enjoy a drink or meal. It is for patients, families and carers to use, as well as staff, volunteers and visitors.

Café volunteers play an important role as funds generated by café sales are reinvested back into the hospice – helping it continue to provide its care.

We ask volunteers to give a minimum of four hours a week on at least one day a week. Shifts are 10am to 2pm, or 12pm to 4pm. Occasional support may be requested for special functions.

What will you do in this role?

- Serve customers with a variety of needs, including patients and their families
- Operate the till and handle cash
- Make barista coffees and other drinks, full training is provided
- Make sandwiches, baguettes and toasties
- Clear and clean tables
- Restock supplies
- Pot washing

What are the qualities needed for this role?

- Friendly and approachable
- Professional, keen, and able to remain calm in busy periods
- Emotionally strong and resilient
- Physically fit as shifts are spent standing and walking, with regular breaks provided
- Flexible, willing to learn and build new skills



About St Richard's Hospice

St Richard's cares for adults with a serious progressive illness, improving their quality of life from diagnosis, during treatment and to their last days. And, we support their loved ones.

Volunteering at St Richard's Hospice

We offer a comprehensive onboarding process including an induction day and role specific training sessions. People who regularly volunteer at the hospice are subject to a Disclosure and Barring Service (DBS) check.

Our promise to you

- To be part of a team and make a difference to patients and their loved ones
- Support and guidance from our staff
- To gain new skills and work experience while building your confidence
- Invitations to social events and the chance to meet other volunteers and staff
- Opportunity to feedback about your volunteering experience
- A flexible approach to volunteering
- Reimbursement of out of pocket travel related expenses
- Regular communication and updates about the hospice

Your promise to us

- Complete annual mandatory training
- Act in line with our shared values: caring, compassionate, committed and professional
- Maintain confidentiality
- Follow St Richard's policies and procedures
- Complete your agreed volunteer shifts
- Be a positive representative of St Richard's and an ambassador of our work

We are hugely grateful to our volunteers who help us continue to care for patients and loved ones. Thank you for your interest in volunteering with us.



Contact us

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